



City of Mountain View Newsletter

FIND YOUR CITY OF MOUNTAIN VIEW
WINTER RECREATION BROCHURE AND THE RESOURCE!

THE VIEW

WINTER 2003

Volume 12, Number 2

INSIDE:

CITY OPENS INTERIM SENIOR CENTER



An interim Senior Center opened in November as the City prepares to build a new permanent Senior Center facility. The interim facility is located on the same site as the current Senior Center at 266 Escuela Avenue. It is a modular structure with approximately 16,000 sq. ft. of space.

All existing senior programs are continuing, including the noontime senior nutrition program, in the interim facility. The City expects to use the interim facility for about three years, while the new Senior Center building is designed and constructed.

Construction of the new facility is expected to begin in spring 2005 and be completed by fall 2006. Current plans are for the new facility to be approximately 25,000 sq. ft.

Plans are also underway for the construction of a senior day health care facility adjacent to the Senior Center. That facility will be built and operated by Avenidas, a non-profit organization.

For more information, call the Public Works Department at (650) 903-6311. [V](#)

8TH ANNUAL MAYOR'S CONFERENCE BRINGS YOUNG PEOPLE TOGETHER

On November 3, more than 150 teens from the Mountain View area gathered at the Civic Center for the 8th Annual Mayor's Youth Conference. The purpose of the Conference is to create a forum for the exchange of ideas between young people and City and community leaders.

Students from ten area middle and high schools were selected by school officials to attend this year's Conference, which was entitled, "YES, WE CAN!" Speakers and workshops focused on the power of young people to achieve their goals when they work in collaboration with others.

Teens worked with adult facilitators to learn about team building to solve problems and meet challenges. Areas of discussion included health issues, community service, human relations, business, entrepreneurship and recreation.

As a follow-up to the Conference, participants were invited to submit proposals for a "Mayor's Challenge," a collaborative activity that would illustrate the advantages of team building. Completed projects will be recognized at a future City Council meeting. The team deemed to have accomplished the most will receive a special award from the Mayor.

For more information about the Mayor's Youth Conference, call the Youth Resources Manager at (650) 903-6301. [V](#)



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MOUNTAIN VIEW RETAINS AAA CREDIT RATING

The City has retained its AAA credit rating from Standard and Poor's, one of the nation's top credit rating agencies. Mountain View is only one of three cities in the State of California with a AAA credit rating. The rating is a strong endorsement of Mountain View's financial policies and practices particularly during a time of economic slowdown and declining local government revenues in California.

In reaffirming the City's AAA credit rating, Standard and Poor's cited the City's solid and diversified local tax base; strong financial operations, written policies and reserves; low debt burden; and Standard and Poor's expectation of continued strong financial operations by the City as reasons for continuing the City's the high rating.

The City's continued AAA credit rating will result in lower fees and costs related to the City's long-term debt for the new downtown parking structure and other debt the City refinances.

For more information about the City's credit rating, call the Financial and Administrative Services Department at (650) 903-6316. [V](#)

THE VIEW

The View newsletter is published three times a year (March, September and December) by the City of Mountain View.

The View is delivered by bulk mail to every residential address and many businesses in Mountain View.

Mountain View City Council
Mayor: R. Michael Kasperzak, Jr.
Vice-Mayor: Matt Pear

COUNCILMEMBERS:
Nick Galiotto
Matt Neely
Greg Perry
Rosemary Stasek
Mary Lou Zoglin
Kevin Duggan, City Manager

THE VIEW OFFICE:
Mountain View City Hall,
500 Castro St., Third floor

MAILING ADDRESS:
P.O. Box 395
Mountain View, CA 94039
Telephone: (650) 903-6301

CITY WEB PAGE:
www.ci.mtnview.ca.us or
www.mountainview.gov

CITYLINK INFORMATION:
(650) 526-7600

A limited supply of extra copies of *The View* is available at City Hall, 500 Castro Street, the Mountain View Public Library, 585 Franklin Street and the Community Center, 201 S. Rengstorff Avenue.

CITY MISSION STATEMENT
The City of Mountain View provides quality services and facilities that meet the needs of a caring and diverse community in a financially responsible manner.

The View is printed on 40% post-consumer recycled paper.



Correction: In the Fall 2003 issue of *The View*, the address given for Springer School was incorrect. The correct address is 1120 Rose Avenue in Mountain View. *The View* regrets the error.

2003 Mayor's Award Winners

Ten Mountain View programs and projects have been honored with the 2003 Mayor's Award. A 14-member jury made up of representatives from local businesses, schools, City commissions, neighborhood associations, architectural firms and the community at large selected the winners from 32 nominations that were submitted by the community.



The Mayor's Award recognizes two categories of contributions that enhance the physical and social environment in Mountain View, making it a better place to live, work and play. Social Program award winners must make a significant contribution in the area of education, youth development, human services, human relations, environment or other social benefit to the community. Physical Project winners must make a significant contribution to Mountain View through high-quality architectural design, landscape and site plan design, environmental and remodeling efforts that enhance the community.

Social Program winners:

- The Blossom Project to prevent teen pregnancy. This program was developed through the Mountain View-Los Altos Adult School's Young Parents Program.
- The Community School of Music and Arts (CMSA) was recognized for its Music in Action/Arts in Action Program to provide arts education to students.
- The Teen Zone at the Mountain View Public Library, which provides a special study and resource area for young people, was also honored. The project came about through the collaborative efforts of Library staff, the City's Youth Advisory Group and middle and high school students.
- The Dental Venture of Healthy Ventures of Mountain View-Los Altos was recognized for providing dental education and dental health screening through the Foothill College Dental Hygiene Program to all second graders in the Mountain View-Whisman School District.
- The Sister City Affiliation of Mountain View was honored for its programming to promote international understanding through student and cultural exchanges with two sister cities: Iwata, Japan and Hasselt, Belgium.

Physical Project winners:

- The Veritas Software Corporation headquarters building was selected for the Architectural Design Award.
- Centennial Plaza, at the corner of Castro Street and Central Expressway, was recognized with the Landscape and Site Plan Design Award.
- Mercy-Bush Park, a neighborhood park planned and developed by local residents and the City, was selected for the Environmental Enhancement Award.
- St. Joseph Church's seismic retrofit and renovation project that maintained the historic Spanish Romanesque façade and interior was recognized with a Remodeling Project Award.
- The Ames Building on Castro Street was also recognized with a Remodeling Project Award for a project that maintained the structure as an historic landmark.

For more information about the Mayor's Award Program, call the City Manager's Office at (650) 903-6301.

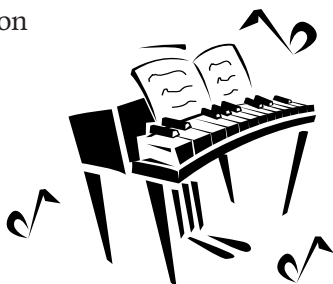
New Community School of Music and Arts Nears Completion

The new campus of the Community School for Music and Arts (CSMA) is expected to open in late December. The facility is being built on City-owned land in the San Antonio Loop area, located near the intersection of San Antonio Road and California Street. Once the new facilities are complete, the school will begin transferring classes from their current Bryant Street location to the new building.

The City has entered into a 55-year lease agreement with CSMA and will receive lease revenue for CSMA's use of the property. The new building will house a recital hall, individual music practice rooms, classrooms for dance, music and arts, and office space. An auditorium is also planned, but only the exterior shell will be built at this time.

CSMA offers music lessons and classes, after school visual arts classes, and summer camps for students. It also provides concerts, exhibits and community outreach events.

For more information about CSMA, call (650) 961-0342.



Bicycle Transportation Plan Available

This fall, the City Council adopted Mountain View's first Bicycle Transportation Plan. The Plan is intended to help shape City policy regarding bicycle transportation in Mountain View. It provides a comprehensive overview of the City's current bikeway network, as well as future plans for bike transportation in Mountain View.

Copies of the plan are available at the Mountain View Public Library or from the Public Works Department at (650) 903-6311.

Annual Water Main Flushing Begins in January

Each year, the City of Mountain View flushes its water distribution network to clear water mains of sand and sediment that may have accumulated during the previous year. This year's water main flushing program begins January and continues through March 2004.

For more information about the City's annual water main flushing, contact the Water Distribution Supervisor at (650) 903-6329.

Mountain View Gets Baby Bullet Train Stop

Mountain View has been chosen as one of six station stops for the new Baby Bullet Train service that Caltrain will begin offering in spring 2004. The Baby Bullet Train will cut travel times between San Jose to San Francisco to less than one hour.

The six stops along this new, faster train service route include: San Jose, Mountain View, Palo Alto, Millbrae, Hillsdale and San Francisco. Mountain View was selected as a stop because of its high ridership, its direct connection to light rail and bus service and its location adjacent to an active downtown area.

Caltrain expects to run five round trips (or 10 trains) per day using the new Baby Bullet service. The service is scheduled to begin this spring.


For more information about the Caltrain Baby Bullet service, call Caltrain at (800) 660-4287 or visit www.caltrain.com. 

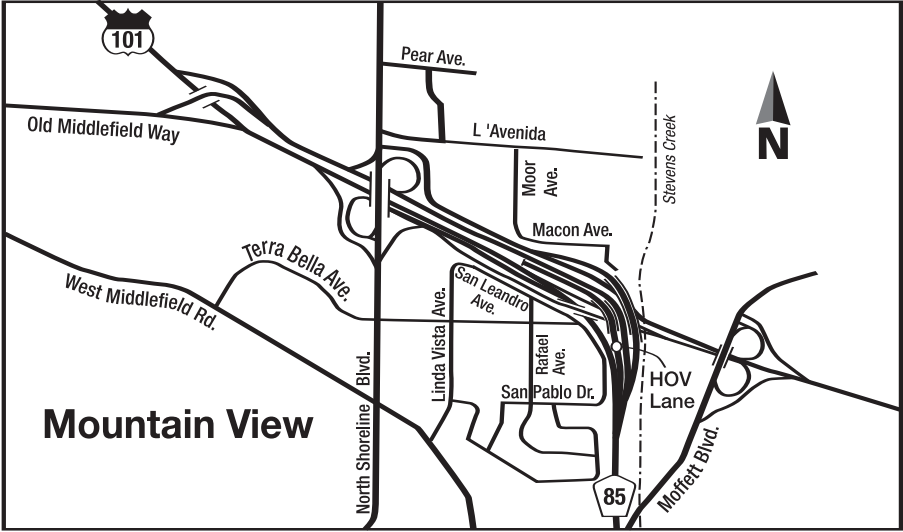
Highway 101 Improvements Update

Work continues on a \$142-million project by the Valley Transportation Authority (VTA) and Caltrans to make improvements to Highway 101 between Moffett Boulevard and Old Middlefield Way. The project has been underway since January and is scheduled for completion in early 2006. The project is being funded by Measure B sales tax revenue, along with funds from the State of California.

Current activity includes the construction of a sound wall along portions of the Stevens Creek Trail, the permanent closure of San Leandro Avenue between Linda Vista Avenue and Terra Bella Avenue for a new Highway 85 on ramp, pile driving and pier construction for the Highway 85 transition ramps.

The project will modify the existing transition ramp from northbound Route 85 to northbound U.S. 101 to include three ramps instead of just one. The project also includes new ramps at the Moffett Boulevard interchange; a new bridge and ramps at the Old Middlefield Way interchange; new ramps at the Shoreline Boulevard interchange; and new and additional ramps at the Route 85 interchange. A new City street connecting Pear Avenue and La Avenida, as well as extensive new landscaping, is also included in the project.

The City is working with the VTA to help mitigate the impacts of the construction on motorists and residents. The VTA will provide commuters and residents with construction updates through radio announcements, notices to affected businesses and property owners, roadway signs, and information on their web site at www.vta.org. Information is also available by calling the Mountain View Public Works Department at (650) 903-6311. 



Medical Facility Use Being Considered for the Former Emporium Site

The City Council is considering amending the current Americana Center Precise Plan to allow for the development of a medical facility on the land once occupied by the Emporium Department Store at El Camino Real and Highway 85. The Camino Medical Group Division of the Palo Alto Medical Foundation is in the process of applying to construct such a project.

The Foundation is proposing a large medical office and treatment facility of 250,000-275,000 sq. ft. that would replace a facility in Sunnyvale. The project would require amending the current Americana Precise Plan to include the development of medical offices, and as well as various changes to the development standards for the property, such as size, height, location and design specifications.

The Council has authorized staff to analyze the Foundation's application for amendments to the zoning for the site. The analysis will include study of various environmental impacts, including traffic and parking impacts. The analysis will also examine what size and design of the facility would best fit this highly visible corner in Mountain View.

Review of the Foundation's proposal is expected to take approximately one year. There will be several opportunities for public input beginning with meetings to determine what types of environmental and other concerns should be included in the study.

The City's evaluation of the proposed zoning changes will conclude with public hearings by the Environmental Planning Commission and by the City Council. Notices for the meetings will be sent to all property owners within approximately 300 feet of the site. Other interested parties are invited to request notices by e-mailing the Community Development Department at community.dev@ci.mtnview.ca.us. You may also send a request by regular mail to:

Community Development Department, City of Mountain View, City Hall
500 Castro Street, Mountain View, CA 94041

For more information, call the Community Development Department at (650) 903-6306. 

City Recognized as a Best Workplace for Commuters

The U.S. Environmental Protection Agency (EPA) and Department of Transportation (DOT) have recognized the City of Mountain View as one of the 2003 Bay Area's Best Workplaces for Commuters.

The City received this designation for its efforts to provide commuting employees with benefits and options that limit parking demand, reduce traffic congestion and minimize the environmental impact of drive-alone commuting.

For more information, contact the City's Public Works Department at (650) 903-6311.

Community Advisory Group Provides Feedback to EPA

The Northeast Mountain View Advisory Group (NMAC) is currently providing feedback to the U.S. Environmental Protection Agency (EPA) regarding the cleanup of several contaminated sites in Mountain View. The Advisory Group is made up of community and local business members, as well as a member of the City Council, City staff members and others.

Currently, the EPA is assessing potential air quality contamination in Mountain View at the former GTE Government Systems and Jasco Chemical Corporation sites, Moffett Federal Airfield and a site bordered by Middlefield Road, Ellis Street and Whisman Road, called the MEW site.

The contamination is related to the presence of the solvent trichloroethene in shallow groundwater. Results from the EPA's first round of indoor and outdoor air sampling for the MEW site were reported in August and indicated no immediate or short-term health concerns. Results from a second round of sampling are expected this January. All outdoor and most indoor samples have been within the EPA's health protective risk range for long-term exposure. Measures have been implemented to address indoor locations where trichloroethene levels exceeded EPA standards.

These results are being reported to the NMAC at monthly meetings, where group members can provide feedback and input. NMAC meetings are open to the public.

For more information, contact David Cooper, EPA Community Involvement Coordinator at (415) 972-3237 or cooper.david@epa.gov

Free Fingerprinting for Children

Help your child play it safe by providing a fingerprint record. The Mountain View Police Department offers free child fingerprinting by appointment on the second and fourth Wednesday evening of each month.



To schedule an appointment, call (650) 903-6707 or email police@ci.mtnview.ca.us.

Flood Protection Information

As the winter rainy season approaches, the City of Mountain View cautions residents and businesses to be aware of flood hazards and suggests possible actions that may be taken to protect persons and property.

Twelve percent of the city is located within special flood hazard areas. Flooding in these areas is caused by tidal flooding from the Bay and flooding from Permanente Creek. Although most properties located within special flood hazard areas were unaffected by recent storms, it is prudent to be prepared in the event of a more severe storm.

Flood Safety. There are several actions residents of flood hazard areas can take to decrease the potential of injury due to flooding.

- Do not walk through flowing waters.
- Do not drive through a flooded area.
- Don't drive around road barriers; the road or bridge may be washed out.
- Stay away from power lines and electrical wires.
- Have your electricity turned off by the power company. Don't use appliances or motors that have gotten wet unless they have been taken apart, cleaned and dried.
- Look before you step. Floors and stairs that have been covered with mud can be very slippery.

- Be alert for gas leaks. Use a flashlight to inspect for damage. Don't smoke or use candles, lanterns, or open flames unless you know the gas have been turned off and the area has been ventilated.




Flood Insurance. Standard homeowner's insurance policies do not cover losses due to floods. However, the City of Mountain View is a participant in the National Flood Insurance Program, which makes it possible for property owners to obtain Federally backed flood insurance. This insurance is available to any owner of insurable property (a building or its contents). Tenants may also insure their personal property against flood loss. The City also participates in the National Flood Insurance Program Community Rating System. Based on activities implemented by the City to reduce risk from flooding, and which exceed the minimum standards of the National Flood Insurance Program, the community qualifies for a 10 percent discount for National Flood Insurance policies issued or renewed. The actual cost of insurance will vary depending upon the amount of coverage and degree of flood hazard. This insurance is required in certain instances,

such as the purchase of a home with a Federally backed mortgage. Individuals should contact their insurance companies for flood insurance costs.

Property Protection Measures. There are various actions that can be taken to flood proof structures. Electrical panel boxes, furnaces, water heaters and washer/dryers should be elevated or relocated to a location less likely to be flooded. Basement floor drains and interior and exterior backwater valves can be installed, and interior flood walls can be placed around utilities. If flooding is likely, and time permits, move essential items and furniture to the upper floors of your home. Keep materials like sandbags, plywood, plastic sheeting, and lumber handy for emergency waterproofing. This action will help minimize the amount of damage caused by flood waters.

Flood Map Information. The City will provide the public, lending institutions, real estate agents and insurance agents with the flood map information indicated below upon request. Call (650) 903-6311 during normal business hours or visit the Public Works Department at City Hall for the following information.

- Whether a property is in or out of the Special Flood Hazard Area.
- Additional flood insurance data for a site such as the Flood Insurance Rate Map zone, base flood elevation or depth.
- A handout on the flood insurance purchase requirements. 


City Council Considers Making Historic Preservation Ordinance Permanent

In April, 2002, the City Council adopted an interim Historic Preservation Ordinance designed to protect the historical character of older buildings in Mountain View, particularly those located in the downtown area. The Council is currently considering revising the ordinance and making it permanent.

The Council has directed the Environmental Planning Commission (EPC) to study the current ordinance and conduct public hearings to gather input in preparation for making revisions. To date, the EPC has held two study sessions regarding the Historic Preservation Ordinance, toured historic buildings, and held meetings with property owners who might be affected by the revised ordinance.

The EPC will begin holding hearings on a revised ordinance this January and the Council is expected to take action on approving a revised, permanent ordinance in March.

Issues the EPC is considering in regard to the new ordinance include how to determine which properties should be designated as historic, what should be required of designated buildings, and what benefits and incentives should be provided to owners of designated buildings to encourage them to meet requirements.

For more information about the Historic Preservation Ordinance, call the Community Development Department at (650) 903-6306. 


New Disinfectant Planned For City Water in February

The San Francisco Public Utilities Commission (SFPUC) will convert its drinking water disinfectant from chlorine to chloramine in February 2004. The conversion will affect most water users in Mountain View and most customers will not notice the change. If you reside or work in the area bounded by Cuesta Drive to the south and extending north, east and west to the City's boundaries, your water will be disinfected by chloramine after the SFPUC conversion. Most areas to the south of Cuesta Drive are served by the Santa Clara Valley Water District, which already supplies chloraminated water. A small percentage of City customers are served by the California Water Service Company, which also provides chloraminated water.

The conversion will help meet stricter State and Federal regulations and ensure high

quality drinking water for Mountain View residences and businesses. Chloramine, a combination of chlorine and ammonia, is a more stable disinfectant than chlorine. It lasts longer in water, produces lower levels of disinfection byproducts called trihalomethanes, and may improve taste and odor.

The February 2004 conversion date has been established in order to ensure a smooth transition for all SFPUC wholesale and retail water customers.

You can learn more about chloramine by requesting any of several fact sheets using the request form (below). More information is also available by calling the Mountain View information line at (650) 903-6543 or online at better.sfwater.org online. 

CHLORAMINE FACT SHEET REQUEST FORM

Please send me the chloramine outreach materials checked below:

Fish Fact Sheet

- ☐ (in English) ☐ (in Spanish) ☐ (in Chinese)

Business Fact Sheet

- ☐ (in English) ☐ (in Spanish) ☐ (in Chinese)

Dialysis Fact Sheet

- ☐ (in English) ☐ (in Spanish) ☐ (in Chinese)

General Information Brochure

- ☐ (in English) ☐ (in Spanish) ☐ (in Chinese)

SEND IT TO: Public Works Department, Chloramine Conversion, 231 North Whisman Road, Mountain View, CA 94043

NAME

BUSINESS NAME (IF APPLICABLE)

ADDRESS

PHONE NUMBER



Check It Out

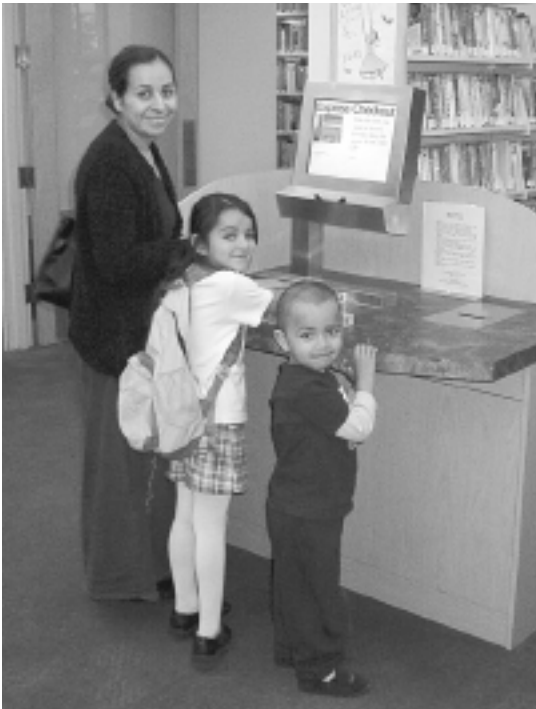
Library Installs New Self-Checkout Machines

Each year, patrons check out nearly one million items from the City of Mountain View Public Library. Until now, only a limited number of materials could be checked out by using the Library's self-checkout machines.

The Library has installed new, more sophisticated machines that will allow patrons to check out a greater variety of items, including books, magazines, DVDs, CDs and videos.

The new machines will make self-checkout faster and more convenient. The machines are located in the Library lobby, as well as in the Children's Room.

For more information, call the Mountain View Public Library at (650) 903-6337. [V](#)



Plant a Tree for Arbor Day

The City of Mountain View celebrates Arbor Day on March 13, 2004, in Pioneer Park with a variety of events, including a tree planting. The City also plans to make approximately 125 new trees available to individual residents this year for planting on their property.

The planting event is part of the City's forestry restoration efforts and the celebration of the State of California's Arbor Day.

Residents who wish to participate in the tree planting must fill out and submit the request form included in this issue of The View by 5:00 p.m. on January 16, 2004, and agree to plant and maintain the tree on their property. If the number of requests for trees exceeds the number of trees available, names will be drawn at random. The City will deliver the tree of choice to eligible residents during the week of March 8, 2004.

Residents may choose from five varieties of trees.

- The **Red Maple** is a deciduous tree that requires full sun, steady watering and will grow to 50 feet with leaves that range from yellow to red in the fall.
- The **Krauter Plum** is a deciduous tree that requires full sun, moderate watering, grows to 20 feet and blooms with light pink flowers.
- The **Brisbane Box** is an evergreen tree with inconspicuous flowers that can tolerate some shade, has low watering requirements and grows up to 60 feet high.
- The **Coast Live Oak** is an evergreen that requires full sun, little watering, grows to 50 feet and is a California native.
- The **Chinese Pistache** is a deciduous tree that requires full sun, moderate watering, grows to 60 feet with leaves that turn red, yellow and orange in the fall.

For more information about Arbor Day activities, call the Forestry and Roadway Landscape Division at (650) 903-6273. [V](#)

APPLICATION FOR ARBOR DAY 2004 TREES

NAME

ADDRESS

()

DAYTIME PHONE

TYPE OF TREE REQUESTED (REFER TO LIST)

TREE PLANTING ADDRESS

PLANTING LOCATION OF ARBOR DAY TREE (examples: southwest corner of backyard, center of front lawn, backyard garden)

THE UNDERSIGNED AGREES TO: (1) ACCEPT THE TREE REQUESTED ABOVE, (2) PLANT THE TREE AS INDICATED ON APPLICATION, (3) MAINTAIN THE TREE AT OWN EXPENSE (TREE PLANTING/CARE INFORMATION WILL BE SUPPLIED).

SIGNATURE OF APPLICANT

DATE

PLEASE COMPLETE AND RETURN THIS APPLICATION BY MAIL BEFORE 5:00 P.M. ON FRIDAY, JANUARY 16, 2004.

Send to: City of Mountain View, Forestry Division, P.O. Box 7540, Mountain View, CA 94039-7540

Office Use Only. Date Received:

Downtown Bike Locker Fees Waived

You can now use a bike locker in the downtown area for up to one year by simply playing a \$25 deposit. This fall, the City Council voted to waive the \$60 annual fee for a one-year demonstration period.

The City has more than 40 bike lockers available in the downtown area, and an additional 50 lockers available at the Centennial Plaza train station at Evelyn Avenue and Castro Street.

The purpose of the new fee waiver program is to encourage bicycle ridership, reduce commute congestion and improve air quality.

For more information or to arrange to use a bike locker, call the Public Works Department at (650) 903-6311.

CITY DEPARTMENT TELEPHONE DIRECTORY	
POLICE/FIRE EMERGENCIES	911
City Attorney's Office	903-6303
City Clerk's Office	903-6304
City Manager's Office	903-6301
Community Outreach Program	903-6145
Community Development Department	903-6306
Building Division	903-6313
Current/Advance Planning	903-6306
Economic Development	903-6306
Neighborhood Preservation	903-6379
Community Services Department	903-6331
Forestry and Roadway Landscape	903-6273
Parks and Open Space	903-6326
Center for the Performing Arts	903-6565
Recreation	903-6331
Shoreline	903-6392
Shoreline Golf Links	903-6178
Employee Services Department	903-6309
Finance and Administrative Services Department	903-6316
Administrative Services	903-6324
Finance	903-6316
Fire Department	903-6365
Library Services Department	903-6335
Police Department	903-6350
Public Works Department	903-6311
Public Services	903-6329

Free and Low Cost Health Care Available for Children

If your children are under 19 years of age, your family lives in Santa Clara County and you are low or middle income, your children may qualify for medical, dental and vision insurance through the Healthy Kids program.

Healthy Kids is a program of the Santa Clara County Family Health Plan, a public nonprofit agency made up of local health care providers, local representatives and residents of Santa Clara County. The mission of the Family Health Plan is to provide high quality, comprehensive health care coverage for those who cannot purchase health care at an affordable price.

For more information about the new Healthy Kids program, eligibility requirements and application assistance, call (888) 244-5222 or visit the Family Health Plan website at [www.scfhp.com](#). [V](#)

Family Holiday Events at The Mountain View Center for the Performing Arts

The holiday magic of theatre, dance and music is in the air for children of all ages at the Mountain View Center for the Performing Arts.

For tickets and information, call (650) 903-6000 or visit www.mvcpa.com.

November 28–30
Pacific Theatre Ballet presents
The Nutcracker

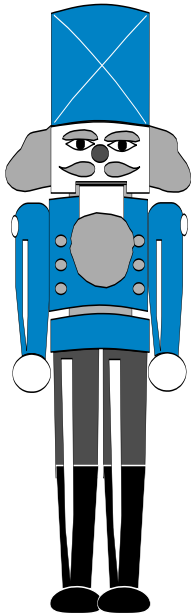
November 29
Pacific Theatre Ballet presents
Sugar Plum Sweets Party

December 3–7
Smuin Ballet presents
The Christmas Ballet 2003

December 12–14
Western Ballet presents
The Nutcracker

December 13
Western Ballet presents
Nutcracker Sweet Tea

December 19 & 20
Peninsula Youth Theatre Stories on Stage presents
The Little Match Girl 



Q U E S T I O N S ? S U G G E S T I O N S ?

Mountain View Citygram

How are we doing? Feedback from you is very important to us. Curious about a City service or program? Have an idea you'd like to share? Know a City employee who did a particularly good job? The City Manager's Office would like to hear from you. Send your remarks on a Citygram and you will receive a prompt response from the appropriate City department.

Thank you for your comments.

Send your comments to the Mountain View City Manager's Office, Post Office Box 7540, Mountain View, CA 94039

NAME

DATE

ADDRESS

ZIP CODE

DAYTIME PHONE

I would like a reply:
☐ by telephone ☐ by mail
☐ no reply necessary
For City Staff use:

CONNECTING *with your* COMMUNITY

THE CITY OF MOUNTAIN VIEW'S VOLUNTEER SERVICES PROGRAM GIVES YOU THE OPPORTUNITY TO TURN YOUR SPECIAL TALENTS AND ABILITIES INTO POSITIVE ACTION. THE VOLUNTEER SERVICES PROGRAM IS COMMITTED TO CITIZEN PARTICIPATION BY MATCHING PEOPLE WITH VOLUNTEER OPPORTUNITIES. FOR MORE INFORMATION, CALL RAE BLASQUEZ, COORDINATOR OF VOLUNTEER SERVICES, AT (650) 903-6607.

Current Volunteer Opportunities

Deer Hollow Farm—School Year Teaching Docents—If you like children and the out-of-doors, there is a great volunteer opportunity waiting for you at Deer Hollow Farm. Teaching Docents are needed for the fall/winter school year. Free training is provided. For more information and to reserve your space for training, call Deer Hollow Farm at (650) 903-6430.

Police Department—HAPP Team—The Police Department's Handicapped Area Parking Patrol (HAPP) Team needs volunteers. The Team is responsible for educating the public about handicapped parking regulations and helps enforce handicapped parking regulations. Volunteers must be at least 18 years old. A training course is provided. Team members work in pairs. For more information, call Don Palermo at (650) 903-6749 or email PDVolunteers@ci.mtnview.ca.us.

Police Department—Various Positions—Home Security Inspection volunteers are needed to provide safety inspections requested by local residents. Mobile Radar Trailer Deployment volunteers are needed to move and set up the Department's radar trailers throughout the community. Training is provided for both positions. For more information, call Don Palermo at (650) 903-6749 or email PDVolunteers@ci.mtnview.ca.us.

Police Department—VIP Interpreters—Volunteers are needed to interpret written and verbal communication during crime investigations. All languages are needed. For more information, call Don Palermo at (650) 903-6749 or email PDVolunteers@ci.mtnview.ca.us.

Fire Department—CERT Trainers—Assist with coordinating and conducting Community Emergency Response Team training. Also, volunteers are needed to organize public education materials, create new display boards and work on special projects. For more information, call (650) 903-6607.

Fire Department—Amateur Radio Operators—Volunteers are needed to assist the Department during disasters. Members of the amateur radio operators group must supply their own radios. For more information, call Lynn Brown in the Office of Emergency Services at (650) 903-6607.

Community Outreach Program—Volunteers who are bilingual in English and Russian or Spanish are needed to assist staff with distributing information about City services to our community at various fairs and events. Flexible days and hours, mostly on weekends. Training is provided. For more information, call (650) 903-6607.

Center for the Performing Arts—Office Assistant—A volunteer Office Assistant is needed 10 hours a week. Skills required are word processing, spreadsheet manipulation, data entry, filing and general office knowledge. Work hours are flexible, but regular. For more information, call (650) 903-6568.

Shoreline—Gatehouse and Patrol Rangers—Volunteer Rangers are needed to greet visitors and provide visitor information at Shoreline at Mountain View Regional Park and Stevens Creek Trail. All volunteers are provided with training and a uniform. Volunteers must be 18 or older and be willing to work at least three hours each week. For more information, call Ginny Kaminski at (650) 903-6073.

Library—Special Outreach Volunteers—Volunteers are needed to work in the SOS program, delivering books to homebound library patrons. Days and hours are flexible. Volunteers must have a driver's license and proof of car insurance. For more information, call (650) 903-6607.

Library—Children's Services—Spirited, self-motivated volunteers are needed to prepare and shelve books and other library materials in the Children's Services section of the Library. For more information, call Maynard Martinez at (650) 526-7043 or email maynard.martinez@ci.mtnview.ca.us.

Upcoming Volunteer Opportunities

Spring Downtown Parade—Volunteers are needed to help with the 26th Annual Downtown Parade on Saturday, April 24. Help with set-up, decorations, face painting, and game booths or work as a block monitor. For more information, call the Volunteer Services Office at (650) 903-6607.

These are just a few ways that you can get involved. If you have an idea or special skill or talent to offer, call the Volunteer Program. Contact Coordinator of Volunteer Services Rae Blasquez today at (650) 903-6607, or visit the City website at www.ci.mtnview.ca.us and click on City Services.

2004 Citizen Police Academy Schedule

The Mountain View Police Department will be offering its award-winning Citizen Police Academy program twice in the first half of 2004. A session conducted in Spanish will begin in January and another Academy offered in English will begin in spring 2004.

Each Academy session meets one night a week for approximately 12 weeks and provides community members with an inside look at local law enforcement. Topics range from criminal investigations to youth programs. The Academy is open to anyone 18 years of age or older who lives or works in Mountain View.

To learn more about the program, or to enroll, call (650) 903-6357 or visit the Police Department website at www.mvpd.gov. 

Calendar of events

December

- 2 Downtown Committee**, 8:00 a.m., PCR
- City Council**, 6:30 p.m., CC
- 3 Environmental Planning Commission**, 7:00 p.m., CC
- 8 Annual Holiday Tree Lighting Celebration**, 6:00 p.m. to 8:00 p.m., Civic Center Plaza
- 10 Visual Arts Committee**, 6:00 p.m., ACR
- Bicycle/Pedestrian Advisory Committee**, 6:00 p.m., PCR
- Parks and Recreation Commission**, 7:00 p.m., Library Community Room, 585 Franklin Street
- 12 Household Hazardous Waste Drop-off** in San Jose. Call (408) 299-7300 for an appointment.
- 13 Household Hazardous Waste Drop-off** in San Jose. Call (408) 299-7300 for an appointment.
- 15 Library Board**, 7:30 p.m., Library Community Room, 585 Franklin Street
- 17 Environmental Planning Commission**, 7:00 p.m., CC
- 20 Household Hazardous Waste Drop-off** in Sunnyvale. Call (408) 299-7300 for an appointment.
- 25 Christmas Holiday**. City offices closed.
- 26 Christmas Holiday**. City offices closed.
- 29 City offices closed** through January 1 (see below).

January

- 1 New Year's Holiday**, City offices closed.
- 6 Downtown Committee**, 8:00 a.m., PCR
- 7 Environmental Planning Commission**, 7:00 p.m., CC



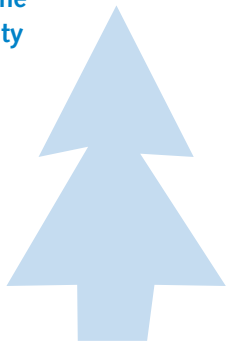
Holiday Tree Lighting December 8

Join friends and neighbors at Civic Center Plaza for the annual Holiday Tree Lighting celebration on Monday, December 8 from 6:00 p.m. to 8:00 p.m.

Enjoy live music, refreshments, and a visit from Santa, as well as the tree lighting.

The event is free and open to the public. Everyone is encouraged to bring a can of food as a donation to the Mountain View Community Services Agency.

For more information, call the Community Services Department at (650) 903-6331.



- 8 Human Relations Commission**, 6:30 p.m., Library Community Room, 585 Franklin Street
- 13 City Council**, 6:30 p.m., CC
- 14 Visual Arts Committee**, 6:00 p.m., ACR
- Parks and Recreation Commission**, 7:00 p.m., Library Community Room, 585 Franklin Street
- 16 Deadline for Arbor Day Tree Applications**. See page 5 for details.

- 19 Martin Luther King, Jr. Holiday**. City offices closed.
- 21 Environmental Planning Commission**, 7:00 p.m., CC
- 26 Library Board**, 7:30 p.m., Library Community Room, 585 Franklin Street
- 27 City Council**, 6:30 p.m., CC
- 28 Bicycle/Pedestrian Advisory Committee**, 6:30 p.m., PCR

February

- 3 Downtown Committee**, 8:00 a.m., PCR
- 4 Environmental Planning Commission**, 7:00 p.m., CC
- 10 City Council**, 6:30 p.m., CC
- 11 Visual Arts Committee**, 6:00 p.m., ACR
- Parks and Recreation Commission**, 7:00 p.m., Library Community Room, 585 Franklin Street
- 16 Presidents' Day Holiday**. City offices closed.
- 18 Environmental Planning Commission**, 7:00 p.m., CC
- 23 Performing Arts Advisory Committee**, 7:00 p.m., Rehearsal Studio, Center for the Performing Arts, 500 Castro Street
- Library Board**, 7:30 p.m., Library Community Room, 585 Franklin Street
- 24 City Council**, 6:30 p.m., CC
- 25 Bicycle/Pedestrian Advisory Committee**, 6:30 p.m., PCR

CC - Council Chambers, City Hall
PCR - Plaza Conference Room, City Hall
ACR - Atrium Conference Room, City Hall

All dates are subject to change. Contact the City Clerk's Office at (650) 903-6304 to confirm dates and times.

To Contact City Councilmembers:

Mountain View's Mayor and City Councilmembers are available to meet with residents. Call the City Clerk's Office at 903-6305 for an appointment.

Agenda Hotline and On-line and Television:

Need to know what's on the City Council's agenda? The Council Hotline is available by calling 903-6305 and following the voice-mail prompt. Citizens can call the hotline the Friday preceding a Council meeting or study session beginning about 4:30 p.m., through the following Tuesday when the meeting is held.

Also, view Council agendas and reports by accessing the City's website at www.ci.mtnview.ca.us or www.mountainview.gov and clicking on City Council.

In addition, Council meeting agenda information is available by watching City Channel 26, the City's government access channel.

Holiday Schedule for City Offices

Many City offices and facilities will be closed between Christmas and New Years as part of a cost savings plan adopted by the City Council for the 2003-04 fiscal year. Many other City offices and facilities will be operating under modified work schedules.

Emergency Police and Fire services and dispatch services will remain operational.

The following City offices and facilities will be closed from December 25 through January 1:

- City Hall offices
- Police and Fire administrative offices
- Parks and Forestry administrative offices
- Center for the Performing Arts administrative offices
- Community Center
- Municipal Operations Center administrative offices
- Mountain View Sports Pavilion
- Whisman Sports Center
- Teen Center (except for driver education classes on December 29 and 30)

- Rengstorff Pool
- Rengstorff House

Other City offices and facilities will be operating under modified work schedules.

The **City's Building Division** will continue to conduct plan checks and field inspections during this time. Please call the Building Division at (650) 903-6313 prior to December 25 for more information and to schedule appointments.

The **Senior Center** will be open 8:30 a.m. to 5:00 p.m. only December 29 through December 31. Call the Senior Center at (650) 903-6330 for more information.

The **Mountain View Public Library** will be open December 27 from 10:00 a.m. to 6:00 p.m. and December 28 from 1:00 p.m. to 5:00 p.m. Call (650) 903-6335 for more information.

If you have questions about the holiday schedule for a particular City department or division, contact them directly prior to December 25. A list of City department telephone numbers is provided on Page 5.